



PROACTIVE TRAVEL RISK MANAGEMENT

**KEEP THEM SAFE, INFORMED
AND TRAVEL READY, 24/7
EVERYWHERE IN THE WORLD**

IT'S YOUR DUTY OF CARE, DO IT RIGHT

Dynamiq is an international Emergency Management firm that provides preventative and responsive duty of care services to clients operating around the globe. Each year we provide medical and security assistance to over 200,000 travellers, 20,000 expatriates and 6,000 organisations. We have a state-of-the-art Emergency Operations Centre (EOC) that is ready to immediately action your medical, travel assistance, and security response needs 24/7, regardless of your location.

Dynamiq have produced a recommended minimum duty of care to assist employers in meeting their obligations to their employees. The recommended minimum standard of care for travelling employees is:

- › Understand the key risks relevant to their working environment
- › Have access to information to alert them of changes to the risk environment
- › Have the capability to call for assistance 24/7
- › Provide a 'positive' communication at least every 24 hours

PROACT can do this for you, insurance alone cannot.

PROACT is Dynamiq's OHS travel package. It has been designed to complement your travel insurance and assist in preventing costly incidents. PROACT's dedicated client communication protocol ensures you are notified of all incidents affecting your employees globally. This enables you to coordinate a corporate response to protect both your employees and your business reputation.

WHY PROACT?

1. Prevent accidents and incidents
2. Dedicated client communications protocol
3. Training and education
4. Travel alerts and information
5. Increased access to Dynamiq's EOC
6. Significant cost saving

THE DETAIL

Prevent accidents and incidents

PROACT members are able to provide their staff with enhanced OHS tools and training to help prevent incidents and protect the company from potential legal action. This assists in PREVENTING incidents from occurring in the first place.

Dedicated Client Communication Protocol

We establish tailored communication protocols in collaboration with our clients. These include the contact details for key business decision makers and stakeholders ensuring that our EOC team have access to the people who are authorised to make time-critical decisions should the worst case happen.

When a PROACT member contacts our EOC our client communication protocol is activated and your nominated business contact is immediately notified of the incident. This provides corporate oversight into all potential issues and incidents worldwide, thereby empowering you to coordinate a suitable corporate response to protect your staff and reputation.

Training and Education

PROACT members have access to webinar training, focused on continual improvement in duty of care issues such as health, safety and security.

They also have access to Dynamiq's suite of E-learning programs covering topics such as personal safety, accommodation safety, travel safety, natural disasters and what to do when things go wrong.

Travel Alerts and Information

A suite of technical travel tools are available to PROACT members including:

- › Access to Dynamiq's Riskline Country Information Portal covering pre-travel briefings for every country in the world
- › Country Intelligence Reports and Alerts – real time threat alerts delivered direct to you and your traveller's mobile device via SMS and email, before and during their travel
- › Travel Tracking
- › GPS devices and monitoring for individuals, vehicles, aircrafts and assets
- › Company specific emergency response protocol

Increased access to Dynamiq's 24/7 Emergency Operations Centre

PROACT extends access to our 24/7 Emergency Operations Centre (EOC) to ALL of your workforce, regardless of whether they are at home or abroad. PROACT members can contact our EOC 24/7 for any corporate, medical, security, safety or business disruption incident and gain access to our global network of clinics, hospitals, legal experts, counselling support, Crisis PR experts, aviation and logistic assets and business continuity experts.

For an additional fee, we can also provide EOC assistance to guests and family of your employees should the need arise.

Significant Cost Saving

PROACT members do not pay incident activation fees and also pay 30% less for incident response fees for non-insured cases.

FEATURE TABLE

	PROACT
Riskline portal access	<input checked="" type="checkbox"/>
Trip alerts and information	<input checked="" type="checkbox"/>
Emergency response protocol	<input checked="" type="checkbox"/>
Pre-travel e-learning package	<input checked="" type="checkbox"/>
Dedicated contact number	<input checked="" type="checkbox"/>
Dedicated account manager	<input checked="" type="checkbox"/>
Proactive pre-travel support	<input checked="" type="checkbox"/>
Faster and more streamlined incident management	<input checked="" type="checkbox"/>



TERRY MCCOMISKIE

WHS&E Systems Manager
Canstruct. Construction Solutions.

“Canstruct has engaged the services of Dynamiq as an emergency assistance provider for several years on the Australian Government funded Nauru ‘Off Shore Processing Centre’ Project. Dynamiq has provided assistance to Canstruct in 4 medevacs thus far, as well as providing ad-hoc services on other numerous requests. On each occasion matters have always run very smoothly.

I have been approached by other providers in this field, but I have chosen to continue partnering with Dynamiq due to the professional but personalised service from all of the teams, from the EOC call centre to the ‘on the ground’ personnel.”



BAILEY SHORT

Underwriter WA
Accident & Health International
Underwriting Pty Ltd

“Two of my clients (one of them a family with young children) were based in Ouagadougou, Burkina Faso during a tense and violent political protest that lasted for many days.

Dynamiq’s team facilitated security checks and provided valuable security advice to our clients on the ground until the situation dissipated and was considered safe.

Their assistance was invaluable to my clients and provided them with a great deal of comfort knowing that, should their wellbeing be threatened, Dynamiq was poised to assist.”